

Proxy to independent third party

The Company gives shareholders the possibility of issuing voting proxies or voting instructions prior to the Annual General Meeting to an independent third party. For the Annual General Meeting of Shareholders of 20 April 2011, ANT Trust will be the independent third party.

Shareholders may provide ANT Trust with a voting instruction via de site www.rbs.com/evoting.

Shareholders may instruct ANT Trust in writing. In order to authorize and instruct ANT shareholders are requested to download the proxy voting form from the website of the Company. The proxy voting can also be required from ANT, tel. (00) 20 5 222 512, fax (00) 20 5 222 535, e-mail address registers@ant-trust.nl.

The voting instruction, duly completed and signed, can be sent by fax or e-mail to ANT Trust to the above mentioned fax number or e-mail address.

The proxy voting form must be received by ANT Trust no later than 5:00 p.m. on Friday 15 April 2011.